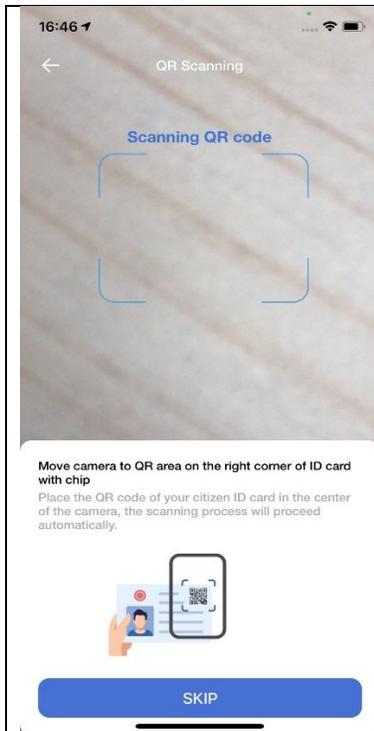


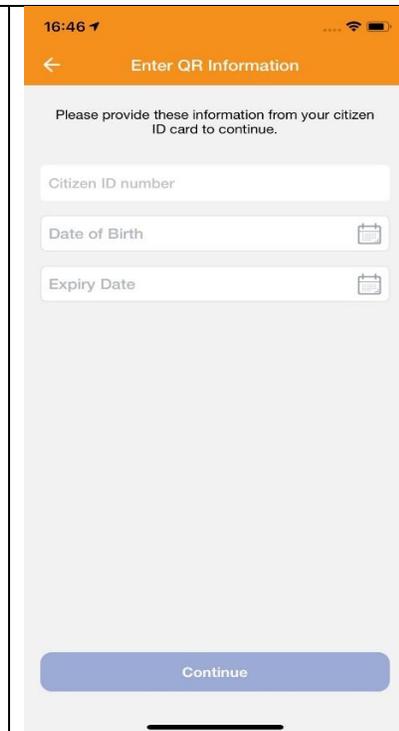
BIOMETRICAL REGISTRATION GUIDELINES

1. Biometric Registration flow for customers activating before 01/07/2024 (Current Customers)

		<p style="text-align: center;">QR Scanning</p> <p style="text-align: center;">Scanning QR code</p> <p>Move camera to QR area on the right corner of ID card with chip Place the QR code of your citizen ID card in the center of the camera, the scanning process will proceed automatically.</p>
<p>Step1:</p> <ul style="list-style-type: none"> - Open app IVB, input username & password valid, click Login=>Show screen Home with notification register for biometric approval 	<p>Step 2:</p> <ul style="list-style-type: none"> Click Register or Close popup, in Home, click button Biometric approval =>Show sreen QR Scanning 	<p>Step 3:</p> <ul style="list-style-type: none"> Scan QR +Scan Qr success =>Show screen Instruction for scanning your citixen ID card + Scan QR failed => Show button SKIP



Step 4:
Click button **SKIP** => Show screen **Enter QR Information**

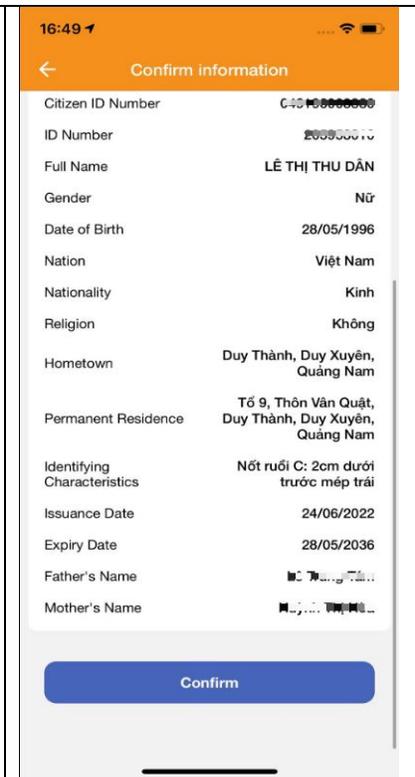
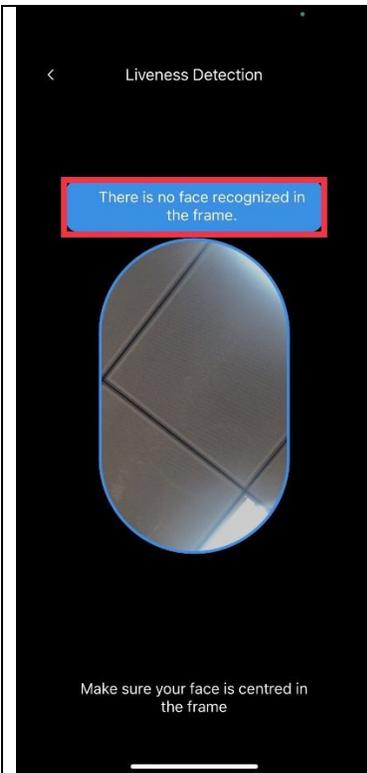


Step 5:
Input **Citizen ID number, Date of Birth, Expiry Date valid**, click button **Continue** => Show screen **Instruction for scanning your citizen ID card**



Step 6:
Click button **Start scanning**

<p>Step 7: Scanning CHIP + IOS: Please place the back of your phone near the chip area on the back of the card + Scanning completed => Show screen Instructions for Liveness Detection</p>	<p>+ AND: : Please place the back of your phone near the chip area on the back of the card + Note: <i>Depending on the device, the chip scanning location will be different, see the instructions carefully</i></p>	<p>Step 8: Read the instructions & Click button I got it => Show screen Liveness Detection</p>



Step 9:

Liveness, move your face into the frame and follow the instructions.

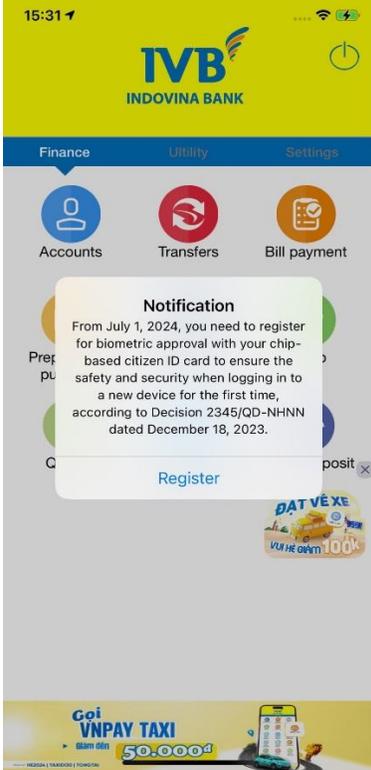
Note: Observe the instruction content to follow

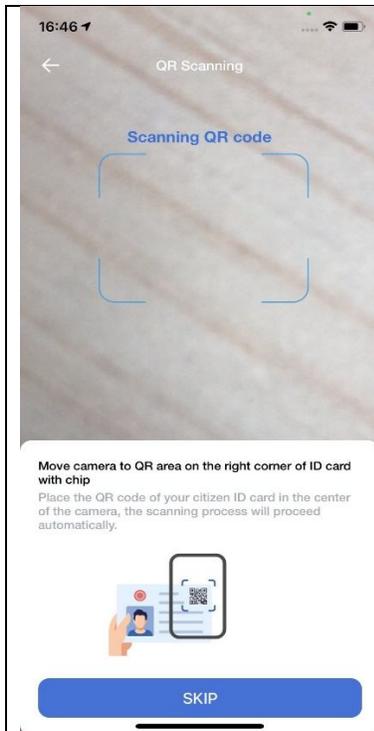
+ Liveness completed => Show screen **Confirm information**

Step 10:

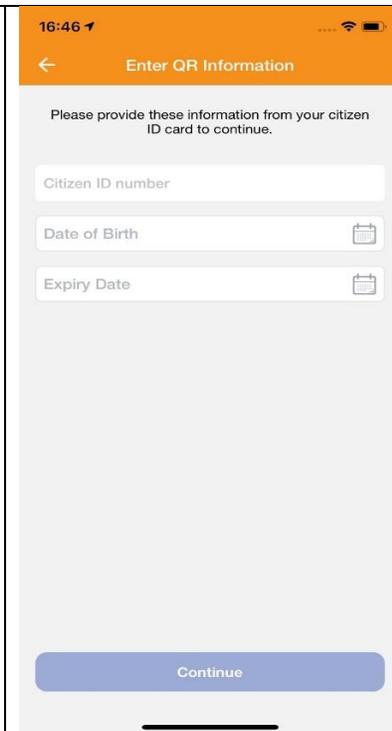
Click the Confirm button to complete the register for biometric approval

2. Biometric Registration flow for customers activating after 01/07/2024 (New customers)

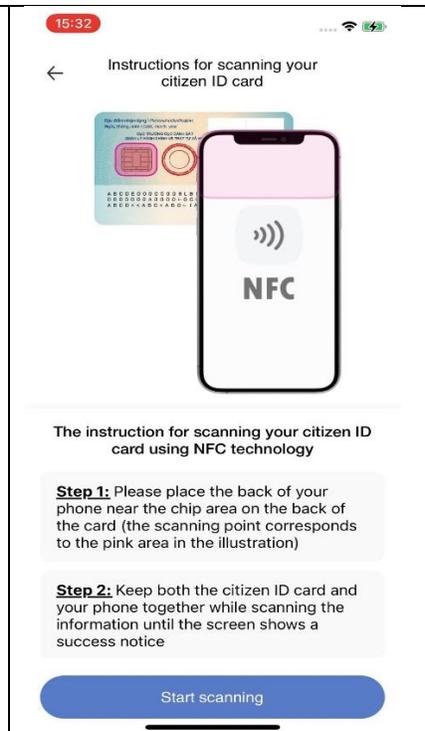
		
<p>Step 1: Open app IVB, input username & password valid, click Login=>Show screen Home with notification register for biometric approval</p>	<p>Step 2: Click button Register => Show screen QR Scanning</p>	<p>Step 3: Scan QR + Scan Qr success => Show screen Instruction for scanning your citizen ID card + Scan QR failed => Show button SKIP</p>



Step 4:
Click button **SKIP** => Show screen **Enter QR Information**

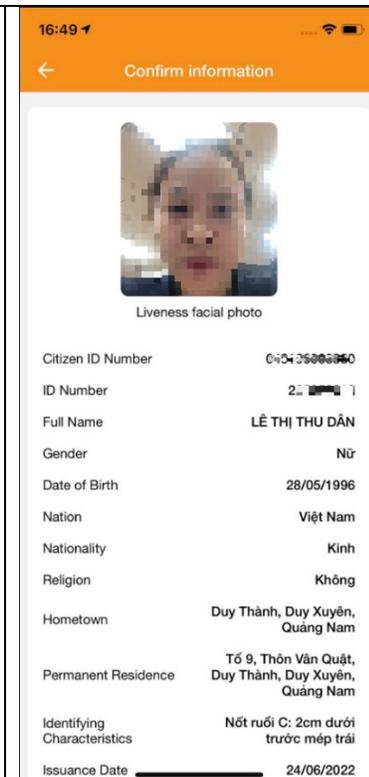
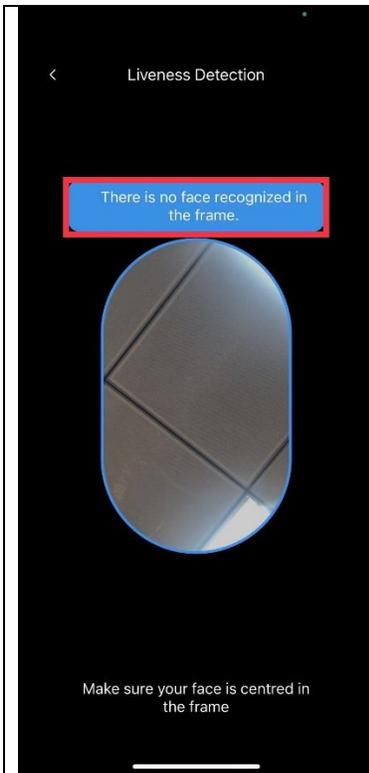


Step 5:
Input **Citizen ID number, Date of Birth, Expiry Date valid**, click button **Continue** => Show screen **Instruction for scanning your citizen ID card**



Step 6:
Click button **Start scanning**

 <p>16:48</p> <p>← Instructions for scanning your citizen ID card</p> <p>The instruction for scanning your citizen ID card using NFC technology</p> <p>Step 1: Please place the back of your phone near the chip area on the back of the card (the scanning point corresponds to the pink area in the illustration)</p> <p>Step 2: Keep both the citizen ID card and your phone together while scanning the information until the screen shows a success notice</p> <p>Start scanning</p>	 <p>17:22</p> <p>< Instructions for scanning your citizen ID card</p> <p>The instruction for scanning your citizen ID card using NFC technology</p> <p>Step 1: Please place the back of your phone near the chip area on the back of the card (the scanning point corresponds to the pink area in the illustration)</p> <p>Step 2: Keep both the citizen ID card and your phone together while scanning the information until the screen shows a success notice.</p> <p>Start scanning</p>	 <p>16:49</p> <p>Instructions for Liveness Detection Close</p> <ul style="list-style-type: none"> – Hold your phone horizontally at eye level, approximately 30–40cm away. – Ensure that the photo is well-lit, without backlight or shadows. – Keep your eyes and mouth clear, and avoid any blurriness. – Do not wear a face mask, eyeglasses, or cover your face. <p>I got it</p>
<p>Step 7: Scanning CHIP</p> <p>+ IOS: Please place the back of your phone near the chip area on the back of the card</p> <p>+ Scanning completed => Show screen Instructions for Liveness Detection</p>	<p>+ AND: : Please place the back of your phone near the chip area on the back of the card</p> <p>+ Note: <i>Depending on the device, the chip scanning location will be different, see the instructions carefully</i></p>	<p>Step 8:</p> <p>Read the instructions & Click button I got it => Show screen Liveness Detection</p>



Step 9:

Liveness, move your face into the frame and follow the instructions.

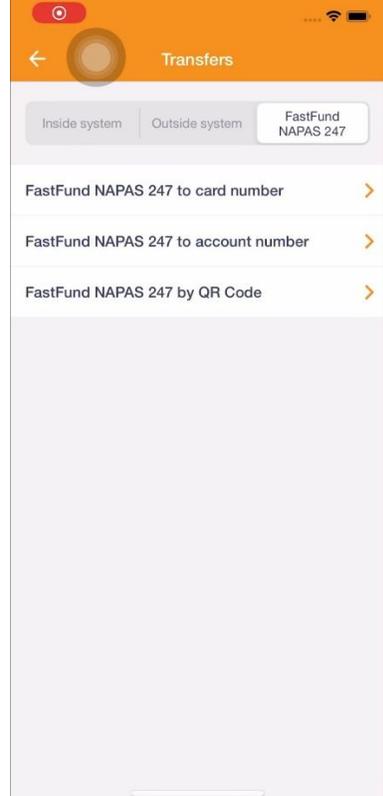
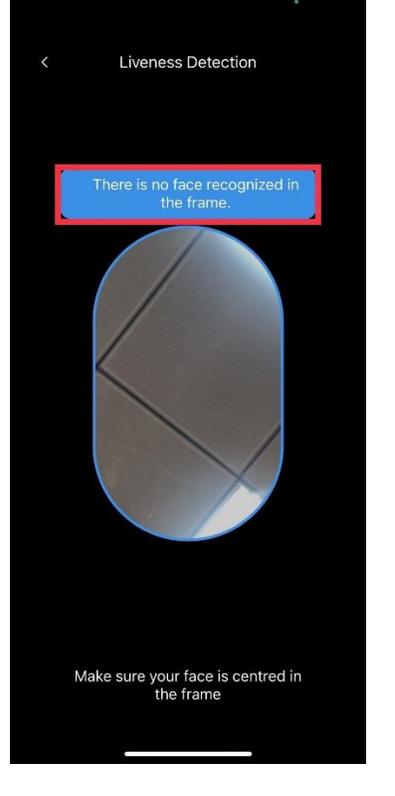
Note: Observe the instruction content to follow

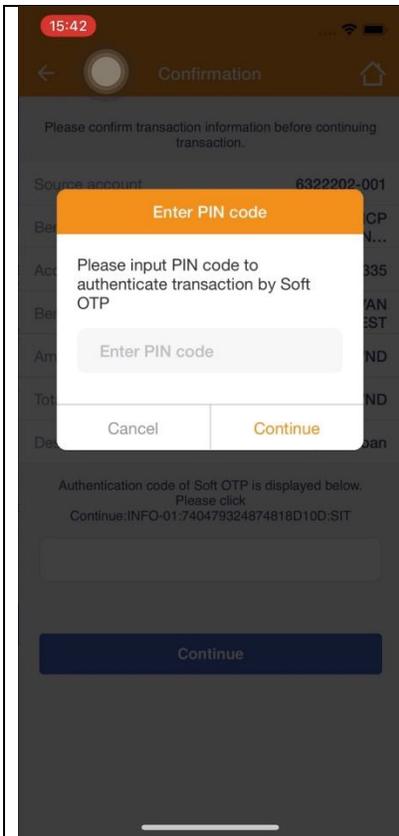
+ Liveness completed => Show screen **Confirm information**

Step 10:

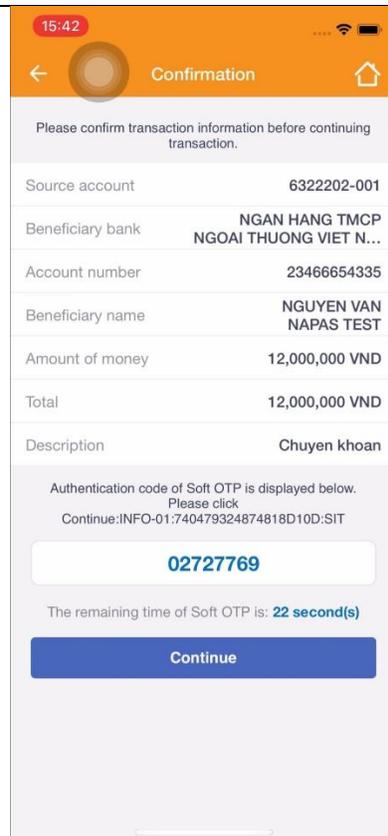
Click the Confirm button to complete the register for biometric approval

3. Transaction authentication flow using Facepay – Example: Select Transaction Transfer

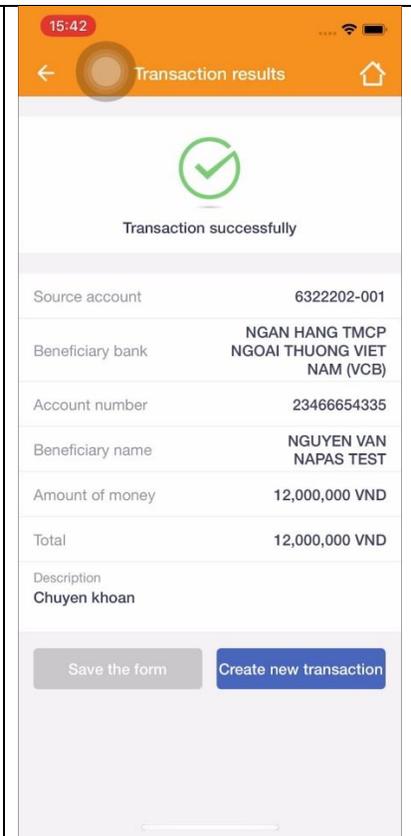
		
<p>Step 1: + In screen Transfers, click FastFund NAPAS 247 > click FastFund NAPAS 247 to card number => Show screen Transaction Initiation</p>	<p>Step 2: + Input data: Card number, Amount of money, Enter description. + Click button Continue => Show screen Liveness Detection</p>	<p>Step 3: Liveness, move your face into the frame and follow the instructions. <i>Note: Observe the instruction content to follow</i> + Liveness completed => Show screen Enter PIN code</p>



Step 4:
Input **PIN valid**, click button **Continue** => Show screen **Confirmation**



Step 5:
Click button **Continue**, transaction successful => Show screen **Transaction results**



Screen Transaction results