BIOMETRICAL REGISTRATION GUIDELINES

1. Biometric Registration flow for customers activating before 01/07/2024

(Current Customers)

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Finance Ultility Settings	Finance Ultility Settings	Scanning QR code
Accounts Transfers Bill payment	Trading pattern list Change password Help	
Notification From July 1, 2024, you need to register for biometric approval with your chip- based citizen ID card to authenticate high-value online transactions,	Contact FaceID FaceID Authentication method	
dated December 18, 2023.		
C Close Register posit ×	Setup Biometric Transaction Limit Approval	Move camera to QR area on the right corner of ID card with chip Place the QR code of your citizen ID card in the center of the camera, the scanning process will proceed automatically.
Step1:	Step 2:	Step 3:
- Open app IVB, input	Click Register or	Scan QR
username & password valid , click Login=>Show screen Home with notification register for biometric approval	Close popup, in Home, click button Biometric approval =>Show sreen QR Scanning	+Scan Qr success =>Show screen Instruction for scanning your citixen ID card + Scan QR failed => Show button SKIP



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	Constructions for scanning your citizen ID card Image: State of the state	Instructions for Liveness Detection Close
	Step 1: Please place the back of your phone near the chip area on the back of the card (the scanning point corresponds to the pink area in	- Hold your phone horizontally at eye level, approximately 30-40cm away.
The instruction for scanning your citizen ID card using NFC technology Step 1: Please place the back of your phone near the chip area on the back of the card (the scanning point corresponds to the pink area in the illustration) Step 2: Keep both the citizen ID card and	the illustration) Step 2: Keep both the citizen ID card and your phone together while scanning the information until the screen shows a success notice.	 Ensure that the photo is well-lif, without backlight or shadows. Keep your eyes and mouth clear, and avoid any blurriness. Do not wear a face mask, eyeglasses, or cover your face.
your prone together while scanning the information until the screen shows a success notice	Start scanning	l got it
Step 7: Scanning CHIP	+ AND : : Please place the	Step 8:
 + IOS: Please place the back of your phone near the chip area on the back of the card + Scanning completed => Show screen Instructions for Liveness Detection 	back of your phone near the chip area on the back of the card + Note: Depending on the device, the chip scanning location will be different, see the instructions	Read the instructions & Click button I got it => Show screen Liveness Detection
	carefully	



2. Biometric Registration flow for customers activating after 01/07/2024

(New customers)

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Step1: Open app IVB, input username & password valid, click Login=>Show screen Home with notification register for biometric approval	Step 2: Click button Register => Show screen QR Scanning	Step 3: Scan QR +Scan Qr success =>Show screen Instruction for scanning your citixen ID card + Scan QR failed => Show button SKIP



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Instructions for scanning your citizen ID card	< Instructions for scanning your citizen ID card	Instructions for Liveness Detection Close
	The instruction for scanning your citizen ID card using NFC technology	
	Step 1: Please place the back of your phone near the chip area on the back of the card (the scanning point corresponds to the pink area in	 – Hold your phone horizontally at eye level, approximately 30-40cm away. – Ensure that the photo is well-lit, without backlight or shadows.
The instruction for scanning your citizen ID card using NFC technology	the illustration)	 Keep your eyes and mouth clear, and avoid any blurriness.
Step 1: Please place the back of your phone near the chip area on the back of the card (the scanning point corresponds to the pink area in the illustration)	phone together while scanning the information until the screen shows a success notice.	– Do not wear a face mask, eyeglasses, or cover your face.
Step 2: Keep both the citizen ID card and your phone together while scanning the information until the screen shows a success notice	Start scanning	l got it
Start scanning	III O <	
Step 7: Scanning CHIP	+ AND: : Please place the	Step 8:
+ IOS: Please place the	back of your phone near the	Read the instructions & Click
back of your phone near the	chip area on the back of the	button I got it => Show
chip area on the back of the	card	screen Liveness Detection
Laru	+ Note: Depending on the	
+ Scalling completed =>	location will be different	
for Liveness Detection	see the instructions	
	carefully	



3. Transaction authentication flow using Facepay – Example: Select Transaction Transfer

Transfers		Liveness Detection
FastFund NAPAS 247 to card number > FastFund NAPAS 247 to account number >		There is no face recognized in the frame.
FastFund NAPAS 247 by QR Code		Wake sure your face is centred in the frame
Step 1: + In screen Transfers, click FastFund NAPAS 247 > click FastFund NAPAS 247 to card number => Show screen Transaction Initiation	Step 2: + Input data: Card number, Amount of money, Enter description. + Click button Continue => Show screen Liveness Detection	Step 3: Liveness, move your face into the frame and follow the instructions. Note: Observe the instruction content to follow + Liveness completed => Show screen Enter PIN code

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← O Confirmation ☆		← Transaction results ☆
Please confirm transaction information before continuing transaction.	Please confirm transaction information before continuing transaction.	G
Source account 6322202-001	Source account 6322202-001	\odot
Enter PIN code CP	Beneficiary bank NGAN HANG TMCP NGOAI THUONG VIET N	Transaction successfully
Act Please input PIN code to 335 authenticate transaction by Soft	Account number 23466654335	
OTP AN ST	Beneficiary name NGUYEN VAN NAPAS TEST	Source account 6322202-001
Am Enter PIN code ND	Amount of money 12,000,000 VND	Beneficiary bank NGOAI THUONG VIET NAM (VCB)
Tot	Total 12,000,000 VND	Account number 23466654335
Des Cancel Continue	Description Chuyen khoan	Beneficiary name NGUYEN VAN NAPAS TEST
Authentication code of Soft OTP is displayed below. Please click Continue:INFO-01:740479324874818D10D:SIT	Authentication code of Soft OTP is displayed below. Please click Continue:INFO-01:740479324874818D10D:SIT	Amount of money 12,000,000 VND
	02727769	Total 12,000,000 VND
	The remaining time of Soft OTP is: 22 second(s)	Description Chuyen khoan
Continuo		
Continue	Continue	Save the form Create new transaction
		C
Step 4:	Step 5:	Screen Transaction results
Input PIN valid , click button	Click button Continue ,	
Continue => Show screen	transaction successful =>	
Confirmation	Show screen Transaction	
	results	