

IVB MOBILE BANKING SOFT OTP User Guide

(A) Activate SOFT OTP authentication method



** Transaction limit has been regulated by IVB in each period.

** When logging in other device / or same device with reinstalling application, Soft OTP must be reactivated.





* Step 5 > OTP code will be sent to telephone number which registered IVB Mobile Banking, so that the telecommunication connection must be stable to receive code.

(B) Cancel Soft OTP authentication method











(C) Change PIN code of Soft OTP authentication method



(D) Forgot PIN code of Soft OTP authentication method



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←	Authentication method
6	Authenticated by OTP SMS Using OTP SMS to authenticate financial transaction
(w)	Verify transaction by FaceID Please use your FaceID to verify financial transactions
***	Authenticated by Soft OTP More secure and convenient with Soft OTP authentication method Note: To ensure the safety, Soft OTP function can only be used when customers make 0 financial transactions by OTP SMS/ OTP Token after activating application.
C	Change PIN code Forgot PIN code
S Pl	2 Choose Forgot N code function





* Step 5 > OTP code will be sent to telephone number which registered IVB Mobile Banking, so that the telecommunication connection must be stable to receive code.

(E) Transaction with Soft OTP authentication method

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				÷	Transfers			÷	Initialize transaction	<u>6</u>
		, U		Inside system	Outside system	Transfer Napas 24/7		Source accor 1032310	unt 0-001 150,707 VMD	•
				Instant transfer to	card number 24/7	>		Balance. 4,	152,727 VND	E
Finance	Ultility	Settings		Instant transfer to	account number 24/	7 >				
								Beneficiary	bank	~
	\odot							Account nu	mber	Check
Accounts	Transfers	Bill payment						Amount of r	noney	VND
								Enter descr	iption	
	E							Transfer cha	arges	~
Prepaid card	IVB Card	Торир						1	Continue	
QR Pay	Transaction report	Online Deposit								
	QUÉT VNPAYQR DÓN BÃO qu	à tặng								
S	.1> Cho	ose type o	of trans	action to r	nake		(S.2>	Input benef	iciary
	Transaction report							intorn	hation, and pro	ess
								Conti	nue button	



t	tion information before continuing ransaction.
Source account	1032310-001
Balance available	4,352,727 VNE
Beneficiary bank	NGAN HANG TMCP QUOC TE VIET NAM(VIB
Account number	661704060037186
Beneficiary name	LUONG SUNG QUAN
Amount of money	10,000 VNE
Total	10,000 VNE
Description ck	
Authentication code of So	oft OTP is desplayed below. Please ck Continue
2	23020016
The remaining time	of Soft OTP is: 3 second(s)
The remaining time	of Soft OTP is: 3 second(s) Continue
The remaining time	r of Soft OTP is: 3 second(s) Continue
The remaining time S.4≻ Sof	t of Soft OTP is: 3 second(s)
The remaining time S.4≻ Sof authenticati	of Soft OTP is: 3 second(s) Continue It OTP on code will be
S.4≻ Sof authenticati automatical	To foot OTP is: 3 second(s) Continue To OTP on code will be ly displayed,
S.4 ➤ Sof authenticati automatical check trans	To Soft OTP is: 3 second(s) Continue To OTP on code will be ly displayed, action
S.4≻ Sof authenticati automatical check trans	of Soft OTP is: 3 second(s) Continue It OTP on code will be ly displayed, action and press

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15:31 🕇	≎ ∎.
← Trans	saction result
	\bigcirc
The transaction has be an	en sent successfully to the bank d in process
Source account	1032310-001
Balance available	4,352,727 VNE
Beneficiary bank	NGAN HANG TMCP QUOC TE VIET NAM(VIB
Account number	661704060037186
Beneficiary name	LUONG SUNG QUAN
Amount of money	10,000 VNE
Description ck	
Total	10,000 VNE
Transaction code	100IBFT20325002A
Save the form	New Transaction
S.5> Suctransaction	ccessful

15:30 🕇

Continue button

THANH YOU FOR USING IVB SERVICE

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