



USER GUIDE

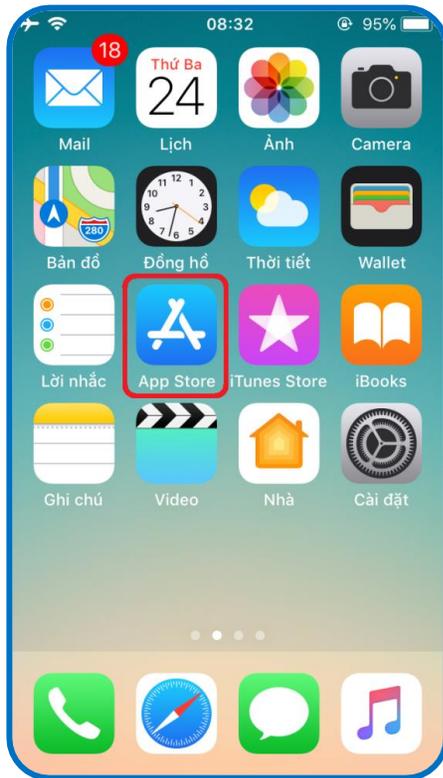
Mobile Banking service online registration

on IVB MOBILE BANKING

IVB MOBILE BANKING - MOBILE BANKING SERVICE ONLINE REGISTRATION USER GUIDE

I/ Download IVB Mobile Banking application

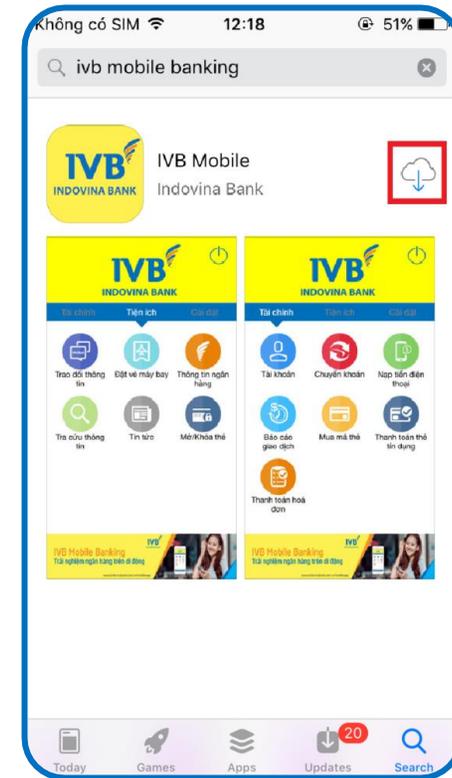
a. Devices running iOS (iPhone, iPad)



S.1 ➤ Click **APP STORE** on your mobile screen.



S.2 ➤ Choose Searching. Enter **IVB MOBILE BANKING** in the search bar.



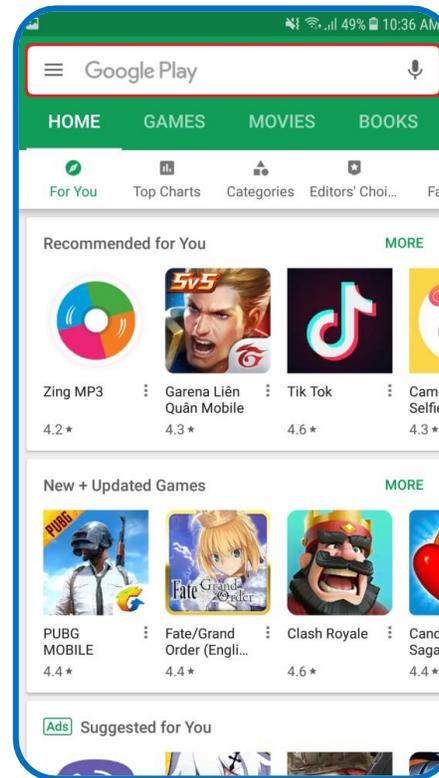
S.3 ➤ Download **IVB Mobile Banking** application.

IVB MOBILE BANKING - MOBILE BANKING SERVICE ONLINE REGISTRATION USER GUIDE

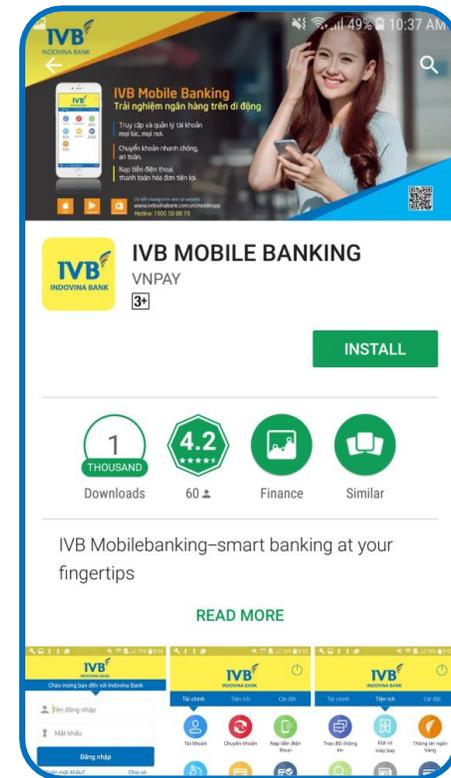
b. Devices running Android OS (Samsung, Nokia, Oppo, Xiaomi, Realme, Vivo, ...)



S.1 ➤ Click **PLAY STORE** on your mobile screen.



S.2 ➤ Enter **IVB MOBILE BANKING** in the search bar.

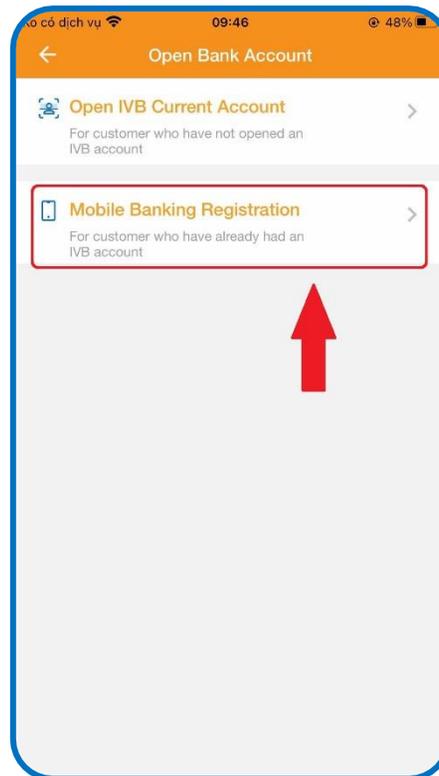


S.3 ➤ Click on **INSTALL** button to download **IVB Mobile Banking** application.

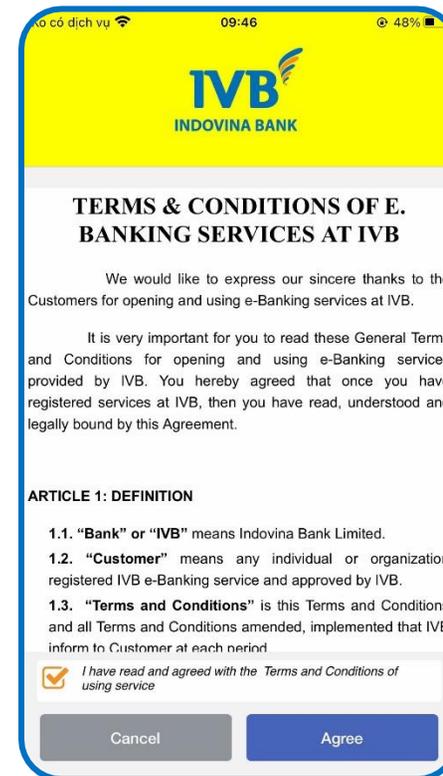
II/ Mobile Banking service online registration



S.1 ➤ At log-in screen of application, press **Open account** button.



S.2 ➤ Choose **Mobile Banking Registration**.



S.3 ➤ Read and agree with Terms and Conditions of E-Banking to continue

IVB MOBILE BANKING - MOBILE BANKING SERVICE ONLINE REGISTRATION USER GUIDE

Account information inquiry

Please enter your registered account information at IVB

ID/ Passport number

Phone Number

Email

Current account number

Continue

S.4 ➤ Enter customer information and press **Continue** button.

Account information inquiry

Please enter your registered account information at IVB

024701587

07

IVB

Notification

IVB has sent a verification email to your registered email address. Please access the verification email to complete the Mobile Banking registration request. In case of not receiving the email, please contact IVB hotline: **1900 588 879** for being supported.

Continue

Continue

S.5 ➤ Application announces customer to access email to complete registration request and press **Continue** button. *

Confirmation of IVB Mobile Banking service registration

IVB

Dear **LUONG SUNG QUAN**,

Indovinabank Ltd., has received your request to register IVB Mobile Banking via phone number *****130 .

Please click the button below for confirmation:

Confirm the registration

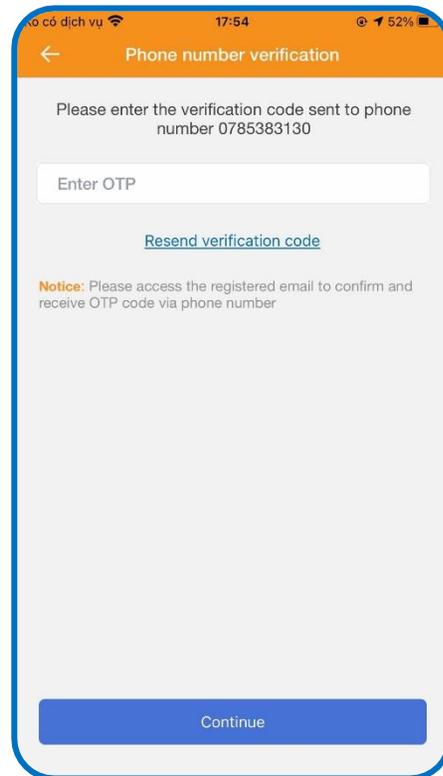
Indovinabank Ltd.,

97A Nguyen Van Troi Street, Ward 11, Phu Nhuan District, Ho Chi Minh City, Vietnam
Hotline: (+84) 1900 588 879
Fax: (+84-28) 3942 1043
Email: support@indovinabank.com.vn

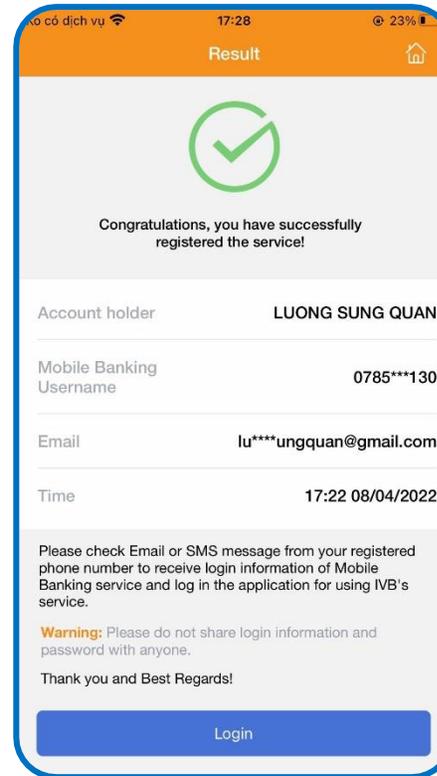
S.6 ➤ Press **Confirm the registration** button in the email to receive OTP confirmation code sent to registered Mobile number and turn back to IVB Mobile Banking application to enter OTP confirmation code.

* Note: After pressing Continue at notification screen, IVB Mobile Banking application will displays screen of step 7 and customer simultaneously needs to access email (at step 6) to receive and enter OTP confirmation code into step 7.

IVB MOBILE BANKING - MOBILE BANKING SERVICE ONLINE REGISTRATION USER GUIDE



S.7 ➤ Enter OTP confirmation code and press **Continue** button.



S.8 ➤ Screen of Mobile Banking service successful registration. *

* Note: Immediately, IVB will send Username and login password of Mobile Banking service to customer's registered email address.

THANK YOU FOR USING IVB SERVICE

INDOVINA BANK LTD.

Head Office

No. 97A Nguyen Van Troi, Ward 11, Phu Nhuan District, Ho Chi Minh City

Tel: (+84) 1900 588 879

Email: support@indovinabank.com.vn